

Presentation Overview

- Background Context and Importance
- Business Problem Subject and Vocabulary
- Technical Problem Common Ground
- Platform Description Divergent Choices
- Panelist Discussion Relevant Strengths and Weaknesses
- Conclusion Review and Concluding Remarks

Background – New Economy

- New Economy = Strategic Use of Digital Information
 - The transformation of information into digital form to produce digital assets
 - Digital asset value extraction to produce strategic advantage
 - How do we produce and extract this value?
 - Information Technology!



Background – IT Attains Strategic Status

IT = Strategic Enabler

IT continues to support efficient operations, but...

- Companies that continue to view IT as merely operational support just don't "get it"
 - IT is strategic, stupid!
 - IT is the transformation and extraction vehicle for digital assets

Without IT, you lose. It's that simple.

Background – You Can Run, But You Can't Hide Enterprise Exposure Customers Customers Sal ES DEVELOPMENT CROCK FULLINGAY SALES Manufacturing 8 SUPPORT DEVELOPMENT **ORDER FULFILLMENT** MANUFACTURING One Click Competition 9/1/2001 Over Line, Inc.

Background – Explosive Growth

Anything Internet Graph

Innovation - New markets, new business models, etc.
Productivity - Quantum leap via the Digital Revolution

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Background – Poster Children of the Web

Real companies owe their success to superior IT
Amazon
Dell
Yahoo

Not just theory!

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Background – Summary

- New Economy = Strategic Use of Digital Information
- IT = Strategic Enabler
- Great Opportunities and Great Danger
 One Click Competition
- Real (Successful) Companies Use Strategic
 IT You Should Too

Business Problem – Deliver eBusiness Results

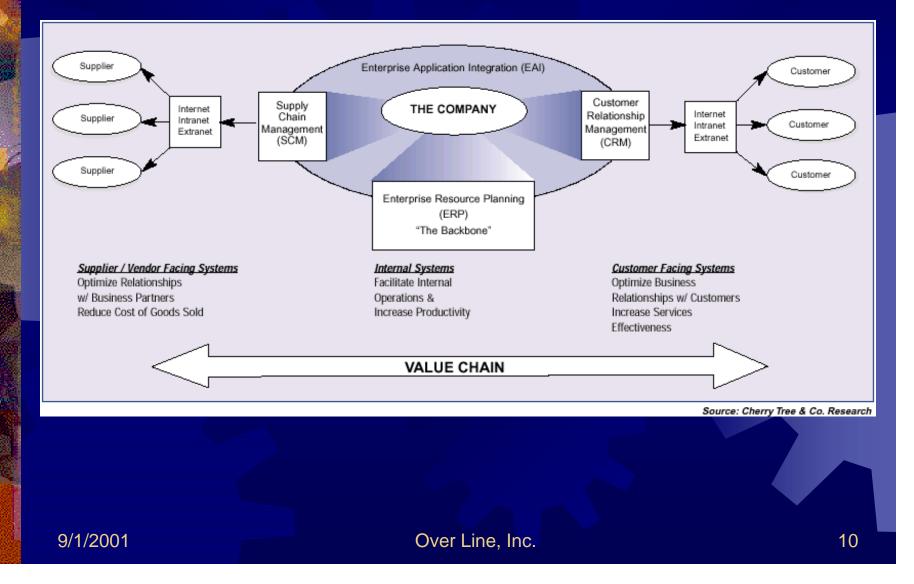
Leverage the digital assets of the "extended enterprise" to dominate the competition

 Internal - efficient operations and effective, factbased management

 External – world-class digital interfaces (B-to-C and B-to-B) that promote fluid adaptation to changing business conditions



Business Problem – The Extended Enterprise



Business Problem – Common Requirements

 Business requirements driven by elevated customer expectations and enterprise extension

Some Attributes :

Available
Responsive
Accessible
Private

Accurate
Dynamic
Customized
Flexible

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Business Problem – Solution Evolution

- Every system has a finite lifetime
- A solution must support the evolutionary requirements of the underlying business problem during its lifetime
- Increasing pace of change only underscores the importance of solution evolution
- Luckily, vast efforts have begun to bear fruit
 More on this later...

Business Problem – Typical Initiatives

Wide variety of projects
Internet ecommerce presence
Internet support and education site
Intranet business process support
B-to-B extranet
Very challenging (read fun) environment for today's Internet professional
Once again, great opportunity and great danger

Business Problem – Summary

- Leverage the digital assets of the extended enterprise
- Satisfy the requirements of today's demanding customer and enable enterprise integration
- Solution evolution to support real world change
- Very challenging environment
- We need all the help we can get!



Technical Problem – Common Requirements

Technical requirements (from our business requirements)

ScalableReliable

- Fault Tolerant
- Proven Performance

Secure
Rapid Development
Easy Deployment

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Technical Problem – Common Architecture

Multi-Tier Architecture

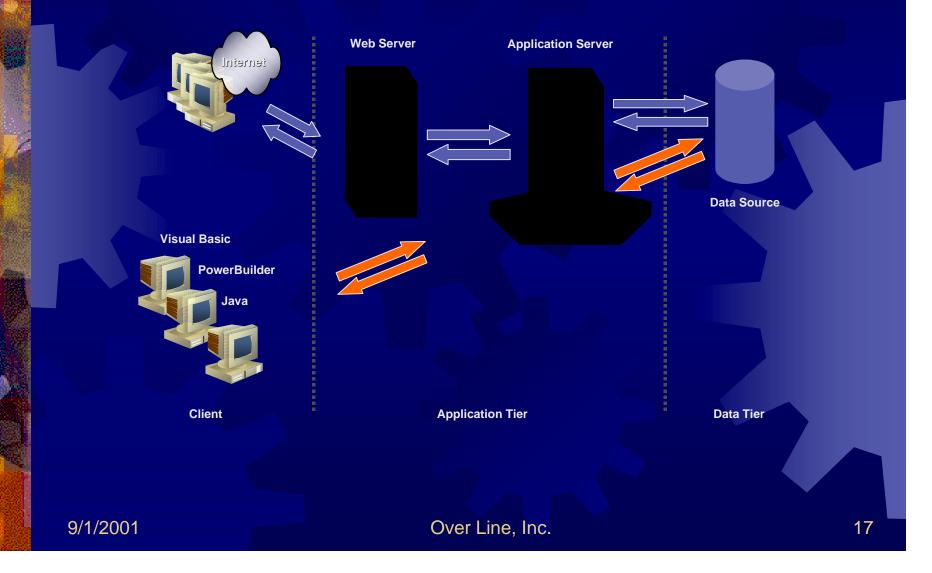
- **Client Tier Presentation Services**
 - User interface typically delivered via a Web browser or custom application

Application Tier – Business Services

- Application-specific processing and business rules
- Data Tier Data Storage
 - Relation database or other persistent data store



Technical Problem – Common Architecture



Technical Problem – Application Server

- Application Server is the essential core engine of a Web-based application
 - Responsible for providing or ensuring many of the attributes described earlier (the "...ities")
 - Frees the development team from handling the more difficult aspects of a distributed application, allowing them to concentrate on business value-add
 - End-to-end security
 - Multi-client
 - Scaling (connection management, caching, ...)
 - 24x7x365
 - Resource Pooling
 - Persistence

- Data source integration
- Maintenance
- Troubleshooting
- Management
- Concurrency
- Transactional Integrity



Platform Description – Two Contenders

Microsoft Windows DNA Architecture

Single vendor, multi-language, tightly integrated

Java 2 Enterprise Edition (J2EE) Based Solutions

- Multi-vendor, single language, loosely coupled
- BEA Weblogic, SilverStream, Inprise Application Server, IBM Websphere, others
- Surprisingly similar (after all, they're solving the same problem)
- Radically different business approaches

Platform Description – The Big Four

Four pillars of Web-based applications

Service	Microsoft DNA	Sun's J2EE
Component Model	COM+ (COM/MTS)	EJB
Database Connectivity	ADO/OLEDB	JDBC
Messaging	MSMQ	JMS
Dynamic Presentation	ASP	JSP

Platform Description – Important Differences

Business Approach

 Implementation-based (Microsoft) vs. specification-based (Sun's J2EE)

Technical Approach

Although similar, MTS and EJB offer different views of server-side components

Vendor Support

 Productivity is paramount What level of productivity can my team achieve on a vendor's platform/tool set?



Panelist Discussion – Focus

"People don't buy electric drills, they buy ¼" holes" - Source Unknown

 We're here today to talk about business solutions (the ¼ holes).

Let's not lose sight of that while we debate Web platforms.



Panelist Discussion – Ground Rules

Direct questions, direct answers
No religious zealots

Opinions must have a strong rational foundation

Discussion, not discourse
Participate, have fun!

Panelist Discussion – Discussion Topics

What are the important issues and how do they affect <u>my</u> ability to deliver ebusiness results?



Panelist Discussion – Today's Panelists

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Panelist Discussion – Today's Panelists

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